



## Quality, Environment, Health and Safety Policy

## Tafisa Canada's management is committed to:

- Continuously improve its products and services in order to satisfy its customers' needs;
- Respect the laws and regulations and all other requirements to which it adheres;
- Offer and continuously improve a work environment that is healthy and safe in respect of human integrity. In conformity with Sonae Indústria's health and safety policy;
- Promote pollution prevention and responsible management of environmental risks. In conformity with Sonae Indústria's environmental policy.

For Tafisa Canada Inc., the quality of its services is as important as the quality of its products and in order to achieve its goals, it will:

- Permanently maintain and improve its quality, environmental and health and safety management system in accordance with the ISO 9001:2008, ISO 14001:2004 and OHSAS 18001:2007;
- Establish and review its objectives to continuously improve the quality of its products and services, its environmental and health and safety performances;
- Use rationally natural resources and manage ecologically all residues;
- Improve its manufacturing procedures and work methods to increase its efficiency and meet its customers' requirements;
- Maintain an open dialogue with all employees, suppliers, authorities, the community and its customers;
- Train its employees, suppliers, customers and other participants to become responsible for ensuring the respect of quality, environmental and health & safety rules.

We are aware that to achieve these goals, the active participation of all employees is required. Tafisa Canada Inc. requests that all members of its organization assume full responsibility in regards to quality, environment and health and safety issues.

Louis Brassard

Président-directeur général

René Habel

Vice-président opérations

